

Tutorial para comprar entrada, voucher, o catálogo en una feria, o parking en Caravan Salon.

Bienvenido al tutorial de asistencia para comprar una entrada, un voucher, o un catálogo para asistir como visitante a una feria en Düsseldorf o para reservar una plaza de aparcamiento en Caravan Salon.

Antes de comenzar, por favor, lee detenidamente las indicaciones que te damos a continuación.

- **Compra de Entradas.**

Dependiendo de la duración de la feria y del certamen de que se trate, cabe la posibilidad de adquirir entradas para un único día, 3 días, 5 días e incluso un pase permanente

- **Vouchers.**

Puedes canjear uno o varios vouchers con los códigos que te proporcionaron, o bien comprarlos para tus compañeros.

- **Compra del Catálogo.**

En el mismo momento en el que se realiza la compra de las entradas y con cargo a la misma tarjeta de crédito o débito, se puede comprar el catálogo. Cuando se realiza la compra de éste, se recibe un código que te servirá para canjearlo en las taquillas de la feria o en los mostradores de información. Este código, **NO** es una clave de acceso para ninguna descarga del catálogo online.

- **Reserva de plaza de aparcamiento para el Caravan Center.**

- En el caso de la feria CARAVAN SALON, hay plazas de aparcamiento disponibles en el **Caravan Center** para aquellos visitantes que viajen en Caravana. El **Caravan Center** dispone de todas las comodidades propias de un Camping.

Si necesitas cualquier aclaración adicional o te surgieran problemas durante el registro y/o la compra de entradas o catálogos, por favor, no dudes en ponerte en contacto con nosotros. Estaremos encantados de ayudarte.

Esther Recuero Sánchez

EXPO-DÜSSELDORF ESPAÑA, S.L.

Delegación en España de Messe Düsseldorf GmbH

C/ Fernando Garrido, 6 - Local

28015 Madrid

Tel.: (0034) 915 944 586

ers@expodusseldorf.com

Nota: Este documento ha sido generado para ayudarte. Pueden aparecer variaciones con respecto a las páginas correspondientes a cada certamen.

Tutorial para comprar entrada, voucher, o catálogo en una feria, o parking en Caravan Salon:

Pasos a seguir

1.- Selecciona la pestaña de visitantes: **"Visitors"**.



2.- Accede a **"Buy e-ticket and catalogue"** en el apartado **"Tickets & Registration"**, **"Registration & Tickets"**, o algo similar.

3.- Selecciona **Buy e-ticket"**:



4.- Como ya estas registrado (ver tutorial para registrarse como visitante en una feria), tienes 2 opciones:

1.- Entrar con tu dirección de e-mail y tu Password.

2.- Si has olvidado tu Password, deberás escribir en la casilla destinada para ello tu e-mail y marcar **"Request password"**, para que te envíen un e-mail con un **enlace/link** para que puedas crear uno nuevo sin tener que volver a hacer el registro.

The screenshot shows the "Buy eTicket" page with the following content:

- Navigation: Buy eTickets and catalogues, Redeem voucher, Register, Prices
- Section: Buy eTicket
- Text: Please log in with your personal login data.
- Attention: The username has been replaced by your e-mail address. Please log in with your e-mail address and password.
- Text: If you don't have a username and password, please register first.
- IMPORTANT! As this trade fair is open to trade visitors only, a registration of each visitor is required. Your eTicket(s) will be personalized with your name. A subsequent change of name is not possible.
- Text: In addition you may purchase vouchers for colleagues. Those vouchers can be exchanged for a ticket online or on site upon registration.
- Buttons: Register now!, Login, Request password
- Form fields: Email address, Password
- Social media icons: LinkedIn, Facebook, Google+

4.- Indicas tu **E-mail address** (1), tu **Password** (2), y seleccionas **Login** (3). Ya puedes comenzar con tu compra.

Login

Forgotten your password?

Enter your email address and we will send you a link to create a new password.

Email address:

Password:

Request password

Enter your email address and we will send you a link to create a new password.

Email address:

Request password

Ticket Shop



Welcome to the Ticket Shop

Order your personal eticket for reduced prices and direct access to the show. online or redeem your voucher. Doing this, you will benefit from

Enter a voucher code

Your voucher code

Use voucher

My personal eTickets

| | | |
|--|----------|----------------------|
| 1-day-ticket | € 45,00 | <input type="text"/> |
| Admission ticket for one entry at one day of the show. | | |
| Reduced 1-day-ticket | € 15,00 | <input type="text"/> |
| Pupils from the age of 12 years, students, trainees, voluntary military service, federal voluntary service, unemployed persons, senior citizens from 65 years onwards, pensioners, persons with disability (with B (blind) or H (helpless) on the ID card, the accompanying person has free admission) and Düsseldorf owners by showing an appropriate credential. | | |
| 3-day-ticket | € 120,00 | <input type="text"/> |
| Admission ticket for three days of the show. | | |
| 5-day-ticket | € 190,00 | <input type="text"/> |
| Admission ticket for five days of the show. | | |

5.- Indica, en estas casillas, el número de entradas de cada tipo que deseas comprar.

6.- Ahora, si es que quieres adquirir alguno, indicar el número de vouchers.

Voucher for Colleagues

This ticket is charged to you at full cost. Your colleague(s) need to register and redeem the voucher either online or on arrival in order for tickets to be issued with their name(s).

| | | |
|----------------------|----------|----------------------|
| Voucher 1-day-ticket | € 45,00 | <input type="text"/> |
| Voucher 3-day-ticket | € 120,00 | <input type="text"/> |
| Voucher 5-day-ticket | € 190,00 | <input type="text"/> |

3.- Aquí tienes que poner cuántos catálogos necesitarás. Recuerda, facilitarán un código que te servirá para canjearlo en las taquillas o en cualquiera de los mostradores de información. **NO** es una clave para descarga online.

Catalogue

€ 25,00

Catalogue (voucher)

You can exchange the catalogue voucher for a catalog at any of the info counters in the halls or at the cash desks.
If you would like to receive a copy of the catalogue by mail, please order it online at [A. Sutter Fair Business GmbH](#).

Country

If you are travelling to our fair from a country whose citizens require a **visa** for Germany, please remember to apply for a visa in due time. [A list of German Missions abroad can be found here.](#)

For further assistance you can call our ticket hotline via [+49 211 4560 7600](#).

4.- Selecciona el país.

5.- Calcula el precio total.

6.- A continuación, comprueba que todos los datos son correctos, marca **“Forward”** para continuar, y completa el formulario de los datos de facturación. Recuerda que no debes olvidar el número de operador intracomunitario para que no te facturen el IVA

1 Choose items

2 **Enter personal data**

3 Review input

4 Complete order

The following address data will be used for your invoice / receipt.

All entries marked with * are mandatory:

Invoice data

Email*

Email (enter again)*

Title ▼

Academic Title ▼

First Name*

Last Name*

Company

Department

Street, No.*

Postal Code

City*

Country*

Phone

Fax

Own VAT number

Notice: For other methods of payment feel free to contact our [foreign representatives](#).

7.- Selecciona el método de pago,

Method of payment ▼

| | | |
|----------------------------|---------|----------------|
| Voucher 1-day-ticket | € 45,00 | 1 |
| Price of your order | | Price |
| Amount incl. VAT | € 45,00 | |
| VAT 19% | € 7,18 | |
| Total Amount | | € 45,00 |

Back Forward ✓

y después, cuando estés conforme, selecciona continuar.

Una vez terminada la compra, recibirás en tu e-mail los siguientes documentos:

- 1.- Un documento en PDF por cada una de las entradas que hayas adquirido y que deberás llevar hasta el momento en el que pases por los tornos de acceso a la feria. En el PDF, encontrarás un código para poder navegar por internet gratis durante 60 minutos a través de una conexión Wi-Fi.

Nombre + Apellido
y empresa

2-day-ticket
Validity period: (valid on two days) K2 KI-SHOP

Mr.

eTicket

Destination for navigation systems: Düsseldorf, Am Staad

Rheinbahn This eTicket entitles you to free travel to and from the exhibition grounds on the day of your visit, with all modes of transport within the VRR public transportation network. This is valid for category D tickets (DB/German Railway 2nd class, supplement-free trains). Please note that a valid ID must be produced when using this eTicket for transport.

Please enter the date of your visit here before you begin your trip (for tickets valid for several days enter all dates of travel):

Abono transporte

Direct admission on-site – how it works:

1

Print this PDF (A4 size) and bring your printed eTicket with you to the fairground.

2

Proceed **DIRECTLY** to the entrance (turnstiles) on-site and scan the barcode.

PLEASE NOTE: Protect your eTicket against unauthorised copying as it can only be validated once. This eTicket is non-transferable.

Abono transporte

VRR
(Medios de transporte público)

VRR + VRS
(Ocasionalmente según feria)
Consultar

This eTicket includes free Wi-Fi!

Connect to "HOTSPOT" and surf the Internet for 60 minutes for free with this admission code: **CS89BHISC**

To log out, please navigate to <http://1.1.1.1> with your browser.

Questions about the ticket? +49 (0) 211 / 4560-7600 or ticket@messe-duesseldorf.de Further information at: www.messe-duesseldorf.de

This eTicket is exclusive to the person and valid for 2 days!

This eTicket entitles the above mentioned ticket holder admission to the trade fair on any two days (excluding trade visitor day).

Messe Düsseldorf

Este **PDF (*)** es un comprobante que se debe imprimir y llevar a la feria para, poder hacer uso gratuito de la red de transporte público de Dusseldorf desde el primer traslado al recinto ferial o al alojamiento, para poder disfrutar de 60 minutos de conexión a internet gratis con el código que se facilita en el documento, y para canjearlo por el pase definitivo en las máquinas lectoras de códigos QR, instaladas en los accesos.

2.- Si has comprado algún voucher para un cliente o un colega, recibirás también el código correspondiente a cada uno de ellos.

Ejemplo de "voucher code"
0123-abcd-xy45

Este código es una clave alfanumérica, que debe ser introducida respetando todos los caracteres. Al igual que para la compra de las entradas, la persona que lo vaya a canjear, deberá hacer el registro previo. **(Ver tutoriales para registrarse como visitante en una feria y para canjear un voucher).**

3.- Si has comprado un catálogo, también te enviarán un código que te servirá para canjearlo en las taquillas de la feria o en los mostradores de información. Este código, **NO** es una clave de acceso para ninguna descarga del catálogo online.

Este un código similar al del voucher.

4.- En el caso de la feria CARAVAN SALON, la confirmación de tu reserva de plaza para poder hacer uso de todos los servicios que te ofrece el **Caravan Center**.



2017

booking space camper / caravan trailer IK PARKEN-CC-X

License plate:
Driver:

Arrivals from:
Departure to:



17250970652510700055
43071230709

P



Mobile home / caravan at car park P1/2

Authorised service partners at the CARAVAN-CENTER:



ENERGY FOR YOU



FIAMMA



THETFORD



THULE



truma
Mehr Komfort für unterwegs

Reservation confirmation

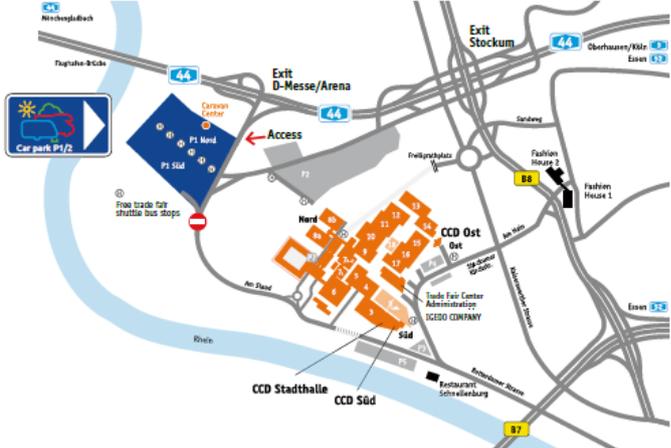
- Please keep a printout of this reservation confirmation available on your arrival.
- This reservation confirmation is **only valid for the imprinted registration number and time indicated.**

Important information:

- No location requests can be taken into consideration.
- In the case of premature departure, refunds are not possible.
- An extension of the selected period of time is only possible under certain circumstances depending on availability.
- The house rules in their current version shall be valid.

Questions about the ticket? +49 (0) 211 / 4560-7600 or ticket@messe-duesseldorf.de Further information at: www.caravan-salon.de

ATTENTION: Travel to the parking places only possible via A44, exit 29, GPS 40474 Düsseldorf, Am Staad





Messe Düsseldorf

5.- La factura de tu compra.

| Nombre de la Empresa Nombre y Apellidos Dirección CP + Población Provincia País | |  <p>Messe Düsseldorf</p> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Bei Rückfragen zu dieser Rechnung stehen wir Ihnen telefonisch unter +49 (0)211-4560-7600 zur Verfügung. | If you have any questions concerning this invoice, please call +49 (0)211-4560-7600. | Messe Düsseldorf GmbH Postfach 10 10 06 40001 Düsseldorf Messeplatz 40474 Düsseldorf Germany Telefon +49 (0) 2 11/45 60-01 Telefax +49 (0) 2 11/45 60-6 88 Internet: www.messe-duesseldorf.de E-Mail: info@messe-duesseldorf.de | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Certamen + año Fecha de celebración | Rechnungsnummer / Invoice number: caravan2017-90-21587 | Telefon +49 (0) 2 11/45 60-01 Telefax +49 (0) 2 11/45 60-6 88 Internet: www.messe-duesseldorf.de E-Mail: info@messe-duesseldorf.de | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Rechnung / Invoice | | Rechnungsdatum / Invoice date: 17/08/2017 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Bestellnummer / Order number: | | Geschäftsführung: Werner M. Domschke/Dr. (Vorsitzender) Hans Werner Behrhard Joachim Schäfer Bernhard Stampfle Vorsitzender des Aufsichtsrates: Thomas Geisel | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <table border="1"> <thead> <tr> <th>Pos</th> <th>Art-Nr</th> <th>Article description</th> <th>Tax</th> <th>Unit price</th> <th>Number</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td>1</td><td>72</td><td></td><td>19%</td><td></td><td>1</td><td>€</td></tr> <tr><td>2</td><td>76</td><td></td><td>19%</td><td></td><td>2</td><td>€</td></tr> <tr><td>3</td><td>83</td><td></td><td>19%</td><td></td><td>1</td><td>€</td></tr> <tr><td>4</td><td>699</td><td></td><td>0%</td><td></td><td>1</td><td>€</td></tr> <tr><td>5</td><td>700</td><td></td><td>0%</td><td></td><td>1</td><td>€</td></tr> <tr><td>6</td><td>709</td><td></td><td>7%</td><td></td><td>1</td><td>€</td></tr> <tr><td>7</td><td>710</td><td></td><td>7%</td><td></td><td>1</td><td>€</td></tr> <tr><td>8</td><td>711</td><td></td><td>7%</td><td></td><td>1</td><td>€</td></tr> <tr><td>9</td><td>712</td><td></td><td>7%</td><td></td><td>1</td><td>€</td></tr> <tr><td colspan="6" style="text-align: right;">Amount incl. VAT</td><td>€</td></tr> <tr><td colspan="6" style="text-align: right;">Amount</td><td>€</td></tr> <tr><td colspan="6" style="text-align: right;">VAT 19%</td><td>€</td></tr> <tr><td colspan="6" style="text-align: right;">VAT 7%</td><td>€</td></tr> <tr><td colspan="6" style="text-align: right;">VAT 0%</td><td>€</td></tr> </tbody> </table> | Pos | Art-Nr | Article description | Tax | Unit price | Number | Amount | 1 | 72 | | 19% | | 1 | € | 2 | 76 | | 19% | | 2 | € | 3 | 83 | | 19% | | 1 | € | 4 | 699 | | 0% | | 1 | € | 5 | 700 | | 0% | | 1 | € | 6 | 709 | | 7% | | 1 | € | 7 | 710 | | 7% | | 1 | € | 8 | 711 | | 7% | | 1 | € | 9 | 712 | | 7% | | 1 | € | Amount incl. VAT | | | | | | € | Amount | | | | | | € | VAT 19% | | | | | | € | VAT 7% | | | | | | € | VAT 0% | | | | | | € | Amtsgericht Düsseldorf HRB 63 USt-IdNr. DE 119 360 948 St.Nr. 105/5830/0663 Mitgliedschaften der Messe Düsseldorf:  The global Association of the Exhibition Industry Ausstellungs- und Messe-Ausschuss der Deutschen Wirtschaft  PKM - Gesellschaft zur Freiwilligen Kontrolle von Messe- und Ausstellungsgebäuden |
| Pos | Art-Nr | Article description | Tax | Unit price | Number | Amount | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 3 | 83 | | 19% | | 1 | € | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 5 | 700 | | 0% | | 1 | € | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 6 | 709 | | 7% | | 1 | € | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 7 | 710 | | 7% | | 1 | € | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Amount incl. VAT | | | | | | € | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| This invoice was paid per VISA on Reference number: Please don't perform any additional transfer. | | Öffentliche Verkehrsmittel: U78, U79: Messe Ost/Stockumer Kirchstr. Bus: 722: Messe-Center Verwaltung | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

(*) El PDF que hay que canjear en la entrada de la feria por el pase permanente, deberás mostrarlo al revisor, si éste lo requiere, en el tren de cercanías, en el tranvía o en el autobús. Además, puede solicitar el D.N.I. o el pasaporte para verificar los datos que figuran en tu entrada.